

# STRATMOOR NEWS

Stratmoor Hills Water, Sanitation & Fire Protection Districts

Volume 25 Issue 11

November 2023

## Stratmoor Hills Water and Sanitation Districts to Raise Rates in 2024

Dear Water and Sanitation District customers,

After carefully analyzing increased materials and overhead costs, we are informing you of a necessary forthcoming price increase for the Stratmoor Hills Water and Sanitation Districts. The Water District Board of Directors will be considering an average water rate increase of 4% on water related charges in 2024. The proposed tiered rate structure would increase rates by:

- 3% for usage up to 10,000 gallons per month (the majority of all water usage)
- 6% for usage from 10,000 - 20,000 gallons per month
- 9% for usage greater than 20,000 gallons per month

Water Connection Fees for New Development are proposed to increase by 10% to provide for additional water resources and infrastructure enhancements. (This does not effect existing customers!)

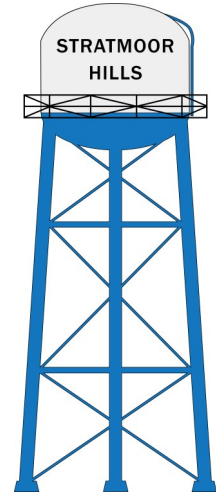
The Sanitation District Board of Directors will be considering a sewer rate increase of 3% on all sewer related charges in 2024.

Sewer Connection Fees for New Development are proposed to increase by 10% to provide for additional capacity and infrastructure enhancements. (This does not effect existing customers!)

General Information:

- The average combined water and sewer rate will increase by less than 4%
- The average combined water and sewer bill will increase by approximately \$4 per month
- Stratmoor Hills water and sewer rates will continue to be one of lowest in the region
- The proposed rate increase is scheduled to go into effect on February 1, 2024

These rate increases will allow the Districts to continue to make necessary infrastructure improvements needed to provide safe and reliable water and sewer service to our customers. Please be assured that we have made every effort to keep these increases to a minimum. Additional information regarding the proposed water and sewer rate increases (including commercial rates) are posted at the Water and Sanitation District main office, located at 1811 B Street. A Public Hearing regarding the proposed rate increases will be held on December 6, 2023, at the Stratmoor Hills Fire Station, located at 2160 B Street, starting at 3:00 PM.



See us on the website at:  
[stratmoorhillswater.org](http://stratmoorhillswater.org)



The District Office will be closed the following Holidays:

**Veterans Day:**

*Friday November 10, 2023*

**Thanksgiving Day:**

*Thursday November 23, 2023*

**Christmas Day:**

*Monday December 25, 2023*

**New Years Day:**

*Monday January 1, 2024*

## 2023 Food and Toy Drive

Stratmoor Hills Water District will begin accepting non-perishable food items and toy donations for families of the Stratmoor Hills Community November 01, 2023 through December 15, 2023.

Stratmoor Hills Water will have donation boxes in our lobby area and will accept donations during normal business hours Monday—Friday; 8 am to 5 pm.



## BILLING SCHEDULE (est.)

**Bills Mailed - November 3, 2023**

**Payments Due - November 15, 2023**

**Late Notices Mailed - November 16, 2023**

**Shut Off Payments Due - November 28, 2023**

**Shut Off Day - November 29, 2023**

**Meter Read Date - November 30, 2023**

If you believe you may be late making your payment, please call us to make arrangements to avoid the \$30.00 delinquent fee.

STRATMOOR HILLS NEIGHBORHOOD ASSOCIATION - <http://www.stratmoorhills.org/contact.php>

## SEWER PROBLEMS

If you have problems with your sewer line, please give us a call first so that we can determine if it is your service line or our main line. If it is in your line, we will notify you promptly. If it is our problem, we will take care of it immediately.



Join us for our Annual Toy Drive and help bring a smile to a child this Christmas Season. The Firefighters at your fire station are collecting new or used toys for Christmas Unlimited. Donations can be dropped off at the Fire Station in the box in the front lobby.



The kitchen is the heart of the home, especially at Thanksgiving. Kids love to be involved in holiday preparations. Safety in the kitchen is important, especially on Thanksgiving Day when there is a lot of activity and people at home.

- Stay in the kitchen when you are cooking on the stovetop so you can keep an eye on the food.
- Stay in the home when cooking your turkey and check on it frequently.
- Keep children away from the stove. The stove will be hot and kids should stay 3 feet away.
- Make sure kids stay away from hot food and liquids. The steam or splash from vegetables, gravy or coffee could cause serious burns.
- Keep the floor clear so you don't trip over kids, toys, pocketbooks or bags.
- Keep knives out of the reach of children.
- Be sure electric cords from an electric knife, coffee maker, plate warmer or mixer are not dangling off the counter within easy reach of a child.
- Keep matches and utility lighters out of the reach of children — up high in a locked cabinet.
- Never leave children alone in room with a lit candle.
- Make sure your smoke alarms are working. Test them by pushing the test button.



**Have activities** that keep kids out of the kitchen during this busy time. Games, puzzles or books can keep them busy. Kids can get involved in Thanksgiving preparations with recipes that can be done **outside** the kitchen.



Stay Fire Safe



Happy Thanksgiving

**Your fire department wants you to have a fire-safe holiday season.  
Before the festivities begin, test your smoke alarms, and review your fire escape plan.  
Do not invite disaster to your holiday celebrations.**

**Stratmoor News** is published monthly by the Stratmoor Hills Water, Fire Protection and Sanitation Districts. For questions, comments, or suggestions, please contact Kirk Medina, at 576-0311. The Stratmoor Hills Water, Fire Protection and Sanitation Districts are governed by an individual, elected Boards of Directors. Currently, the members for each of the three Boards are: Robert Colgrove—Chairperson/President, James Pesicka—Vice Chairperson/President, John Willcox—Secretary/Treasurer, Cindy Dent—Director, and Richard Dull—Director.

Board elections are held in May of odd-numbered years. Board meetings are held on the third Wednesday of each month beginning at 3:00 p.m. at the Fire Station (2160 "B" Street). Meeting agendas are posted at the Water District office (1811 "B" Street), the Fire Station and at the Stratmoor Elementary School (200 Loomis Avenue). If you would like more information about the Districts, please contact Kirk Medina at the Water and Sanitation Districts at 576-0311 or by e-mail at [kirk@stratmoorhillswater.org](mailto:kirk@stratmoorhillswater.org) or Dottie Barrett for the Fire Protection District at 576-1200 or by e-mail at [mail@shvfd.com](mailto:mail@shvfd.com)